



Image credit: Gavin Hansford/DCCEEW

Support services for affected landholders

Have you been identified as an affected landholder by the Reconnecting River Country Program's Murrumbidgee Project?

The Reconnecting River Country Program takes mental health seriously. We understand most landholders have not had prior experience in easement negotiations. We are committed to supporting you through the negotiation process.

Supporting landholders through the negotiation process

If you are invited to negotiate by the program you will be provided with a dedicated support team, including a Personal Manager to be your point of contact for general enquiries and support, and an Acquisition Manager to guide you through the negotiation process.

Importantly, mental health support is available to all affected landholders, whether or not you are currently engaged in negotiations. The program has established a dedicated support service through TELUS Health to provide access to free, confidential, professional counselling services.

Contact TELUS Health for support services

TELUS Health offers confidential counselling services for emotional and psychological support.

Appointments can be held in person, via phone, text or via a video call.

- **Phone** 1300 361 008 to make an appointment (available 24/7).
- **Text** 0480 032 310 to reach a clinician, Monday - Friday, 7.30am-7.30pm.

Connecting with these support services

When accessing these support services, you will be asked to provide your name and contact details and to identify the program. Please quote “RRCP landholder”.

Privacy consent

Please review the privacy consent notice when accessing these services provided by independent professional counsellors. Use of this service is independent of, and will not be the responsibility of, the department. Professional counsellors will not be asked to provide the department with the identity of any person using the service, except in the following circumstances:

- with the person’s consent
- to prevent a serious threat to a person’s health or life
- as required by law or professional ethical duties.

Find out more

To find out more about the Reconnecting River Country Program:

- **visit and subscribe for updates** water.nsw.gov.au/rrcp
- **email** water.enquiries@dcceew.nsw.gov.au
- **phone** 1300 081 047



Scan the QR code