

Telemetry network coverage exemption notification form

About this form

The Minister has made a temporary exemption from the non-urban metering rules for works that require telemetry but do not receive telemetry network coverage.

The exemption:

- automatically applies when a person notifies the Minister, using this exemption form, along with a telemetry coverage report, confirming the work is in an area without network coverage.
- exempts the work from the requirement to install a local intelligence device with telemetry capability
- requires the authority holder to record and report water use as per WaterNSW requirements which can be found at water.nsw.gov.au/customer-services/metering/recording-and-reporting-tool
- will be reviewed as technology and network coverage improves.

Who can notify?

The authority holder or a representative with the authority holder's consent to do the work.

Eligible works

The exemption applies to the following:

- surface pumps 500 mm or greater
- works nominated by a total entitlement of 100 ML or greater
- or works that trade water.

These are the only types of works required to have telemetry under the non-urban metering rules.

When to notify

An authority holder cannot use this exemption until they submit this notification form. The department recommends submitting this form as soon as possible after they become aware that there is no network coverage, as shown in the telemetry coverage report.

Section 1: Details of person making notification

If submitting for an authority holder, you must attach a copy of the authority holder's written consent for you to act on their behalf.

Who is making this notification?

Authority holder ☐

Authorised person ☐

Details of the person making the notification

Name(s) of authority holder(s)	
Name of authorised person making the notification (if different from authority holder)	
Mobile number of person making the notification	
Email or postal address of person making the notification	

Section 2: Details of the work

You may only specify one work per exemption notification form. If you have more than one work, please complete separate notifications for each work.

Water supply work

Property address of the work	
Work approval number	
Licence(s) and total entitlement attached to the work	
Description of the work e.g. a 500 mm surface pump	
ESID Note: the ESID must match the telemetry coverage report or the exemption will not apply	

Section 3: Declaration of person making notification

☐ I acknowledge that all information contained in this notification is accurate, true and complete and that the State will rely on such information

Authority holder or representative

Signature		Date	
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Note: if there are multiple authority holders, only one needs to sign this form

Section 4: Submitting this notification

Email this exemption notification form to metering.reform@dpie.nsw.gov.au with:

1. telemetry coverage report
2. authority holder's written consent, for a person notifying on their behalf.

Privacy statement

The personal information you provide on this form is subject to the *Privacy and Personal Information Protection Act 1998*.

It is being collected by the department and will be used for purposes related to assessing and processing your application, or in connection with the operation of any approval granted, or for research-related purposes such as customer surveys. It may be used from time to time to contact you about the services the department provides.

The department will not disclose your personal information to anybody else unless authorised by law.

The provision of this information is voluntary. However, if you choose not to provide the requested information we will not be able to process your application.

You have the right to request access to, and correct details of, your personal information held by the department. Further information regarding privacy can be obtained from the department's website at www.nsw.gov.au/departments-and-agencies/dcceew/information-access-governance-and-feedback.