

Hunter Valley Flood Mitigation Scheme

Flood Ready Hunter – Series introduction

Flood Ready Hunter – Helping you stay informed

Update
No.1

Dear Landholder,

The Hunter Valley Flood Mitigation Scheme (HVFMS) is committed to supporting landholders with clear and practical information about flood risk and preparedness.

As part of this commitment, we are launching the **Flood Ready Hunter information series** – a collection of short updates designed to help you better understand flood conditions, access key information, and prepare for flood events.

This series responds to feedback from landholders and the community, with a focus on improving awareness of:

- Flood risk and how conditions can change
- Where to find reliable, real-time information
- What actions to take before and during a flood event

Over the coming months, you will receive updates covering topics such as:

- Simple steps to prepare your property
- Understanding river levels and flood data
- Road access during flood events

These updates will also be available on our website.

Enclosed with this letter is a Hunter Valley Flood Mitigation Scheme (HVFMS) Flood Ready Hunter fridge magnet featuring key emergency contacts and trusted information sources to help you stay informed during a flood event.

We encourage you to place it somewhere visible, such as on your refrigerator, so the information is easy to find when you need it most.

The magnet includes quick access to:

- Life-threatening emergencies – Triple Zero (000)
- Flood emergency assistance – NSW SES (132 500 or ses.nsw.gov.au), including assistance with property and livestock movement
- Road closures – Live Traffic NSW (livetraffic.com)
- School closures – NSW Department of Education School Operational Status (education.nsw.gov.au/schooling/school-operational-status)
- Floodgate enquiries – Hunter Valley Flood Mitigation Scheme (1300 081 047 or water.enquiries@dcceew.nsw.gov.au)

The HVFMS is designed to mitigate minor to moderate flooding, but it does not eliminate flood risk.

For more information and links to the resources mentioned, please visit:

water.nsw.gov.au/hunter-valley-flood-mitigation

If you have any questions or would like to update your contact details, please contact our team using the details below.

Yours sincerely,

Matt Smith

Manager, Hunter Valley Flood Mitigation Scheme

Contact us

Phone: 1300 081 047

Email: water.enquiries@dcceew.nsw.gov.au

Website: water.nsw.gov.au/hunter-valley-flood-mitigation



Report damage